

How to view the data from your CRX/CRX-S device on your PC

(SmartWitness Technical Support template)

- 1. Download and install the MDT player from the following link: Windows: <u>https://support.smartwitness.com/s.nl/it.l/id.7/.f</u> Mac: <u>https://support.smartwitness.com/s.nl/it.l/id.8/.f</u>
- 2. Click on the settings icon on the top left and adjust the display time to "From my PC".

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3. Take the key for the CRX/CRX-S device and rotate the inside lock (the HDD/SSD Lock) counter-clockwise by 90 degrees to unlock the HDD/SSD.

4. Take the HDD/SSD out of the device and connect it to a Sata 3 to USB adapter cable and connect to your PC. (Not included with the package).

5. Open the MDT player.

6. Select the "File load" icon from the top left corner.



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7. Find the HDD/SSD named "AVFILE3" and select and open the "media" folder.

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8. Select and open the date that you'd like to view footage from. (Folder name = YYYYMMDD).

How to view data from CRX/CRX-S via PC



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9. Select and open the hour that you'd like to view the footage from. (Folder name = 24-hour format).

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10. Select and open the MDT file(s) of your choosing.

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11. A new window will appear on the right side of the application named "File List" where you can double-click on any of the files to load it onto the software so that you can view the footage.

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12. Now that we have the needed file loaded, we can play it using the media keys at the bottom left corner of the software.





