KP2 Firmware 1.2.2
Release Notes

These Release Notes contain supplemental information about firmware 1.2.2 for the KP2 AI dashcam product.

Change	What Is It?	Customer Benefits	Enablement Instructions
Fix for infrequent lockup condition Fix	On rare occasions, KP2 fails to boot correctly when the vehicle ignition is turned on. This condition will persist until KP2 is physically unplugged from its power source for a period of time. This release corrects the root cause of the problem.	Enhanced operational reliability of KP2	No action needed

Coordinating Releases

KP2 Configuration Tool 1.2.2.0, required for producing configuration files for KP2 firmware 1.2.2

Troubleshooting and Getting Help

Email: support@smartwitness.com
Phone (North/South America, APAC): +1 (312) 981-8774
Phone (Europe): +44 (0) 1483 397005

Frequently Asked Questions

1. **Are there any prerequisites for this update?**

   KP2 firmware 1.2.2 may be installed on any KP2 device in the field. We recommend adopting this update. Ensure drivers with devices currently on the road are notified before any 1.2.2 firmware update initiation.

2. **How can I tell if my KP2 is in a lockup state, and how do I get it out of this condition?**

   Look for these behaviors of your KP2:

   A: Lack of activity at SmartAPI, and

   B: LED indicators on KP2 can be used to identify the lockup state and determine how long to remove power:

   - All three LEDs (red, green, and blue) LEDs blinking simultaneously: Disconnect KP2 from power for at least 15 minutes

   - No LEDs blinking, or red and blue LEDs blinking: Disconnect KP2 from power for at least 60 minutes, allowing for complete discharge of the internal supercapacitor

   Upgrading firmware to 1.2.2 will prevent these lockups from occurring.