

## SVD playback Hard Drive/USB

This guide will show you how to play back directly from the Hard drive/ USB backup.

First thing to note is that there are 2 different Hard drive caddies.

New

Old



If you have Hard drive caddie then you will either need to remove the Hard drive and buy a connection cable to connect to your PC or you can upgrade your caddie to a new one, (Please call Smartwitness Sales or your re-seller for this code SVDHDD)

You will need a USB cable to connect the back of the caddie to your PC.

Please note that Windows will not find the Hard drive or USB backup as it is recorded in a secure format, only the play back software can read the drive.

Install the SVD playback software from our support site, Solutions > SVD.

Once you have downloaded and install this, please right click the Icon and select **RUN AS ADMIN**, if you do not do this then the software will not find your connected Hard drive/USB drive.

The default user name and password for the software is;

Username: admin

Password: admin

