



1036 Hubbard Street
Jacksonville, FL 32206
1-800-749-7328



Thank you for your REVolution OEM Seat Upgrade order.

NEXT STEPS:

In order to expedite your new REVolution seat transformation, FedEx will email you directly with a pre-paid shipping label to help ensure 48-hour* in-house turnaround. Simply print out the label from FedEx, box up your seat, affix the pre-paid FedEx Ground label to your package, and ship at any FedEx location.

For a smooth process with the least amount of down time, please consider these helpful tips for handling your REVolution Seat:

1. Prepaid shipping labels have a two-week shelf life. Shipments not shipped within two weeks or received in our facility within 30 days will be cancelled due to third party billing procedures. To avoid order cancellation, please ship your order within a week of receiving your REV Prep Kit. If you have an unforeseen delay, please let us know as soon as possible (*1-800-749-7328 or questions@sargentcycle.com*).
2. When you place your REVolution order, we will fabricate and commit your Sargent foam and custom seat cover to order, in advance, so we can turn it around quickly upon receipt of your package.
3. To save on packaging and box size, you may strip off and retain your OEM foam & cover from the seat and ship only the plastic seat pan.
4. Please remove any non-fixed components such as tool kits and owner's manuals.

In your return shipment, you will receive your freshly upgraded REVolution seat with Sargent's patented Zone Suspension Body Contour Technology foam and hand-crafted seat cover(s). This will be professionally installed with a moisture barrier on your OEM seat pan and returned via FedEx (along with your original OEM foam and seat cover if applicable).

With the exception of PayPal transactions, your credit card will not be billed until we ship your finished order. Due to PayPal processing restrictions, we will bill PayPal orders when the order is placed.

All Sargent components and workmanship are covered by the *Sargent Direct Extended Warranty* and our 30-Day Money Back Guarantee (subject to a restocking fee if converted back to OEM).

Welcome to the REVolution Seat from Sargent!

DISCLAIMER: The 48-hour turnaround time may be impacted by items on backorder, upgrades such as heat installations, weekends, holidays, weather delays, pandemics and acts of God. FedEx Ground shipping is insured, trackable and time-specific. Any delays in shipping are not the responsibility of Sargent. Canadian and international customers, please contact Sargent directly concerning any logistics.